

MOBILE BANKING SAFETY TIPS



With Mobile Banking, your banking and financial transactions are at your fingertips. **Be proactive in security.**

✓ Be proactive in protecting your smartphone and/or tablet by installing anti-malware software on the device.

✓ Research any application (app) before you download it. Fraudulent apps are often designed with names that look like real apps. It's best if you access an app using a link from the provider's website.

✓ Use an auto-lock or time-out feature so your device will lock when it is left unused for a certain period-of-time.

✓ Upgrade your device to the latest operating system version.

✓ Do not jailbreak or root your mobile device. Doing so exposes the security controls and makes your device vulnerable to cyber-attacks.

✓ Check your account history periodically to make sure there are no fraudulent transactions.

HERE ARE SOME PRECAUTIONS & SAFETY TIPS FOR SAFE AND SECURE MOBILE BANKING



CREATE A STRONG PASSWORD OR PIN FOR YOUR MOBILE APP AND YOUR DEVICE.

- Use at least eight characters
- Do not use your username, real name or company name
- Do not use a complete word
- Make it significantly different from previous passwords
- Use a character from each of the following categories (some apps may limit symbols)
 - Uppercase letters
 - Lowercase letters
 - Numbers

✓ Take precautions in case your device is lost or stolen. Avoid leaving your device unattended in public places.

✓ Consult your wireless provider to see if they provide a service to remotely erase your device or turn off access to your device and/or account in the event your device is lost or stolen.

✓ Always conduct your transactions in a safe environment. Use your cellular service or your own internet provider rather than unsecured/public Wi-Fi networks like those offered at coffee shops.

✓ Don't send account numbers or PIN numbers in emails or text messages, because those methods are not necessarily secure.

✓ If you lose your phone – contact us. If you were to lose your debit card, you would call to let us know. The same applies if you lose your phone. We can provide you steps on how to disable mobile banking.

✓ Delete apps and information before you retire or hand over your unneeded phone. If you are upgrading your phone or giving it to someone else, be sure to delete your personal information. This includes deleting any apps that connect your financial institutions or private data.

Security and privacy of your personal information is our priority! We are committed to helping ensure the safety of your financial identity, your financial assets, and your personal information, but we need your help. Protect your identity and stay safe online!



FIRST BANK
OF THE LAKE
Member FDIC

573.348.2265
FBLake.Bank